

## What do you need to apply?

Client eligibility and the amount of assistance is determined in accordance with Federal & Navajo Nation established guidelines and procedures. All applicants will be given equal consideration and an opportunity to apply for assistance.

1. DSS NFAS application.
2. Bring in the most current documents for all household members:
  - ⇒ Head of household ID/Driver License
  - ⇒ Social Security Cards for all household members
  - ⇒ Certificate of Indian blood for all household members
  - ⇒ Income Verification for all household members 18 yrs. +
  - ⇒ Proof of Residency
  - ⇒ Documentation showing assistance from TANF, SSI, SNAP
3. Original and current invoice/quote from vendors with clients' name and account number. - Propane, utility, electric, and gas.
4. Additional documents may be required upon request



## Need more information?

Please reach out to your local NFAS Casework Office for additional information on the various financial assistance services provided and additional requirements.

## Where do I apply?

Visit your local NFAS Casework Office

**WINDOW ROCK OFFICE**  
**Bldg. #2689 Window Rock Blvd.**  
T: (928) 871-4664/4665/4667  
FAX: (928) 871-7909

**CHINLE OFFICE**  
**Rt. 7 Old BIA Complex Bldg. #175194**  
T: (928) 674-2039/2040  
FAX: (928) 674-2043

**SHIPROCK OFFICE**  
**Nataani Nez Complex, South HWY 491**  
T: (505) 368-1572/1522/1488  
FAX: (505) 368-1177

**TUBA CITY OFFICE**  
**Corner of Pine St and Edgewater Dr.**  
T: (928) 283-3278  
FAX: (928) 283-3276

**DILKON OFFICE**  
**South of Rt. 15, MP54.9**  
T: (928)657-8171  
FAX: (928)657-8098

**GALLUP OFFICE**  
**116 South Boardman Dr.**  
T: (505)726-2672 ext. 102/104  
FAX: (505) 726-2480

**KAYENTA OFFICE**  
**BLDG. 2711, HWY 163**  
T: (928) 674-2039/2040  
FAX: (928) 674-2043

\* NFAS Chinle to pick-up applications only. No Appts.

**CROWNPOINT OFFICE**  
**2724 Chapter House Rd.**  
**(Between Chapter House and Head Start)**  
T: (505) 786-2236

*Applications accepted at these locations only*

# Navajo Family Assistance Services Program (NFAS)

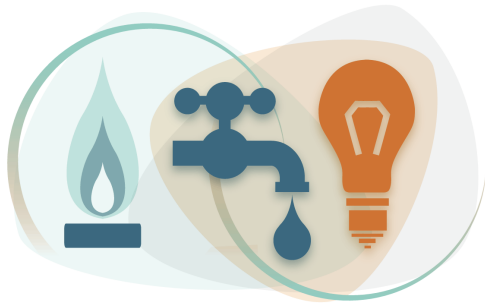


LIHEAP / LIHWAP/ CSBG



PO Box 2547  
Window Rock, AZ 86515

BLDG#2689 Morgan Blvd.  
Window Rock, AZ 86515  
P: 928-871-6972/6846/6619  
F: 928-810-8570



IF you need help paying for your utility bill, water bill or other everyday expenses...

You may qualify for financial assistance through LIHEAP, LIHWAP and/or CSBG.

**What is LIHEAP?**

The Low Income Home Energy Assistance Program (LIHEAP) helps eligible, low income households pay their primary source of heating or cooling costs or weatherizing their home to make it more energy efficient.

**What is LIHWAP?**

The Low Income Household Water Assistance Program (LIHWAP) helps eligible, low income households pay their water/wastewater bill that may be past due or are facing disconnection.

**What is CSBG?**

The Community Service Block Grant (CSBG) helps eligible, low income households pay for basic everyday needs including utility & water bills.

**Who Qualifies?**

The Navajo Nation LIHEAP, LIHWAP, and CSBG serves low-income households that are either at or below the 60% State Median Income or 200% level of the National Poverty Guidelines. In addition, households are categorically eligible if one person in the household receives at least one of the following:

- Temporary Assistance for Needy Families (TANF)/Department for Self-Reliance
- Supplemental Security Income (SSI)
- SNAP benefits/Commodity Food

Priority will be given to the most vulnerable population.

- Elderly (60 yrs. old) receiving disability benefits
- Elderly (60yrs. old)
- Disabled receiving disability benefits
- Families with young children (6yrs. old and younger)

**What is the Service Delivery Area?**

Navajo Nation, including Trust lands and the satellite communities of Alamo and Tohajilee for at least thirty (30) consecutive days at the time of the application.

**What type of assistance is provided?**

LIHEAP	LIHWAP	CSBG
Wood/Coal/Pellet	Water/ Waste water	Basic Needs
Heating Assistance (Electric)	Septic Tank Service	Training/ Education
Cooling Assistance (Electric)	Drinking Water (Hauling)	Health Care
Emergency Crisis		Housing Related
Weatherization		Employment
Propane/Natural Gas		Minor Plumbing & Repair

**HOW MUCH DOES AN ELIGIBLE HOUSEHOLD RECEIVE?**

The amount an eligible household receives depends on the family's gross income and household size.

60% SMI	Household Size		
LIHEAP	1-3	4-6	7+
Wood/Coal/Pellet	\$800.00	\$1,000.00	\$1,200.00
Heating Assistance (Electric)	\$800.00	\$1,000.00	\$1,200.00
Cooling Assistance (Electric)	\$800.00	\$1,000.00	\$1,200.00
Propane/Natural Gas	\$800.00	\$1,000.00	\$1,200.00
Emergency Crisis	Actual Cost up to \$1,500.00 Reconnection fee not to exceed \$200.00		
Weatherization	Actual Cost up to \$1,500.00		

LIHWAP	60% SMI
Water/ Waste water	\$1,000.00
Drinking Water (Hauling)	\$1,000.00
Septic Tank Service	Actual Cost up to \$1,500.00 Reconnection fee not to exceed \$200.00

200% NPG	Household Size		
CSBG	1-3	4-6	7+
Basic Needs	\$800.00	\$1,000.00	\$1,200.00
Housing Related	\$800.00	\$1,000.00	\$1,200.00
Minor Plumbing / Repair	\$800.00	\$1,000.00	\$1,200.00
Training / Education	\$1,200.00		
Medical Related	\$1,200.00		
Employment	\$1,200.00		